



P.O. Box 4813  
Toms River, NJ 08754  
1-888-320-PAWS  
www.EndlessPaws.com  
EndlessPaws@gmail.com

## Service Contract

For the purposes of this document, the terms Client, Owner, Pet Owner, and Customer are synonymous with the person contracting services for one or more domestic animals.

- Payment in full is due at time of reservation. **Reservations are not held** until payment in full is received within one week of scheduling. Special arrangements must be agreed upon by both parties in writing. A \$2 per visit late charge will be assessed to service that is not paid in advance. Reservations for not yet cleared PayPal payments will be honored.
- There will be a **\$35 service charge** for each returned check.
- We reserve the right to cancel any unpaid service without notice, including prior to or during the service period.
- Add **\$5 per visit** on the following holidays: New Year's Eve, New Year's Day, Easter Sunday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Eve, and Christmas Day.
- Cancellation Charge Schedule effective 7/26/2007 (% applies to entire service period total):
  - **0 - 48 hours** prior to any service, and/or Holidays: Payment in full is charged (no refunds)
  - **2 - 7 days** prior to service: 20% of service total is due (equals an 80% refund)
  - **8 days** prior to service or more: No charge, refund in full.
- Reservations are made to plan sitter availability to clients. Therefore, clients returning home early will be required to pay for the reserved amount of time scheduled including travel time. Clients will not have to pay for scheduled Special Services not preformed.
- Please disregard emergency veterinary care choices on our database. Endless Pawsibilities, LLC reserves the right to seek emergency veterinary assistance, at the cost of the client, if a medical emergency arises.
- Every dog, cat, and horse at the site of service will be current (per my veterinarians recommendations) on its rabies vaccinations prior to the arrival of any caregiver. I will also make arrangements to guarantee that each animal will remain current on its rabies vaccinations throughout each service visit period.
- Endless Pawsibilities, LLC is not responsible for wilted, dead or otherwise unhealthy plants. Endless Pawsibilities, LLC will work hard to follow your written directions as precisely as possible, but cannot be responsible if the results are not favorable. ***Please place all indoor plants together on a waterproof surface in plain sight***, as your pet sitter is not responsible for water damaged areas or missed plants.
- Endless Pawsibilities, LLC is not responsible for damage to the home beyond the control of the Pet Sitter. This includes, but is not limited to leaks, electrical problems, and acts of nature. In these situations, the company will attempt to contact the customer and then the emergency contact before making a subjective decision on dealing with the problem. All repairs and related fees (including Special Service emergency service time and coordination fees) will be paid by the client, or fully reimbursed to Endless Pawsibilities, LLC within 14 days.
- Endless Pawsibilities, LLC is not responsible for any damage to property of the client or others unless such damage is caused by the negligent act of the Pet Sitter. Endless Pawsibilities, LLC agrees to remain fully insured through PSA or a comparable entity. Endless Pawsibilities, LLC accepts no responsibility for security of the premises or loss if other individuals have access to a client's home, or if the home is not properly secured.
- At the time that service is booked, the Client will notify pet sitter of everyone who has been granted access to the home during the service period. All other individuals that visit the home will leave a log of their visit.
- Endless Pawsibilities, LLC is not liable for any loss or damages in the event a burglary or other crime that should occur while under this contract. Pet Owner agrees to secure home prior to leaving the premises. Endless Pawsibilities, LLC will re-secure the home to the best of its ability at the end of each visit. While keys are in the possession of a Pet Sitter, they will either be on the Sitter's physical person, or be properly stored at an undisclosed location. Endless Pawsibilities, LLC subscribes to insurance coverage through PSA for lost key lock replacements.
- Pet Owner must have legal rights to place the animals in the care of Pet Sitters, Kennels, and Veterinary Clinics. The Pet Sitter cannot service a home with "Visiting" pets or animals that do not belong to the resident of the service site without separate sets of agreement forms, including a Legal Considerations Agreement, accepted and signed by each rightful owner(s). Visiting pets must be kept separate from the homeowner's pets, while the pet sitter is not on site.
- The terms of this document apply to all the pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed, at any and all locations the owner designates for service.

- Pet Owner is responsible for pet-proofing house and yard, and the security fences/gates/latches. Endless Pawsibilities, LLC will not be responsible for the safety of any pets and will also not be liable for the death, injury, disappearance, or legal consequences of any pet with unsupervised access to the outdoors.
- Endless Pawsibilities, LLC is authorized to seek any emergency veterinarian assistance needed during visits, at the cost of the client, from any veterinarian as chosen by the sitter. However, the company is not responsible for the health/well being of the animal.
- Pet Owner is responsible for supplying the necessary, safe equipment/supplies needed for care of their pet(s), including but not limited to a sturdy, well-fit harness (halter, collar, etc...) for walks or in case of emergencies, firmly affixed vaccination tags, a lead rope or leash, pooper-scoopers, litter boxes, food, cleaning supplies, medicines, pet food, and cat litter. Pet Owner authorizes any purchases necessary for the satisfactory performance of duties. Pet Owner agrees to be responsible for the payment of such items, as well as service fees for obtaining items, and will reimburse Endless Pawsibilities, LLC within 14 days for all purchases made.
- Pet Owner will be responsible for all medical expenses and damages resulting from an injury to a Pet Sitter, or other persons, by the Pet. Customer agrees to indemnify, hold harmless, and defend Endless Pawsibilities, LLC, in the event of a claim by any person injured by the Pet.
- It is suggested that arrangements be made with someone to evacuate your pets in case of a disaster or weather related event/crisis/"Code Red". Endless Pawsibilities, LLC will definitely try to see to your pets safety/care should such events occur, but cannot guarantee it and the client will be responsible for any fees incurred for this.
- This contract permits Endless Pawsibilities, LLC to accept all future telephone, online, mail or email reservations and provide service without additional signed legal considerations agreements.
- Endless Pawsibilities, LLC may use their discretion to stop and end service at any time that a pet poses a danger to the safety or health of itself, other pets, other people, or the Pet Sitter. If concerns prevent the Pet Sitter from continuing services for a pet, the Owner authorizes the pet to be placed in a kennel, or previously arranged locale if possible. All subsequent charges, including but not limited to transportation, kenneling, tranquilizing, treating, accessing, and liability, are to be the responsibility of the Owner.
- Endless Pawsibilities, LLC agrees to provide agreed upon services in a manner that is trustworthy, caring and dependable. In consideration of the services as an express condition thereof, the client expressly relinquishes any and all claims against the company and its employees, except those arising from negligence.
- Client agrees to discuss any concerns with Endless Pawsibilities, LLC within 24 hours of return after service.
- This agreement is valid from the date signed, and replaces any prior Legal Considerations agreements. Client agrees to any future Endless Pawsibilities, LLC term changes relayed verbally to the client, mailed or emailed in writing to the client, or posted on our website under the heading Terms.
- The owner states that he/she has read this agreement in its entirety and fully understands and accepts its terms and conditions.
- The State of New Jersey mandates all medical waste (needles, syringes, etc.) be disposed of by certain standards. Endless Pawsibilities, LLC adheres to these standards and if proper biohazardous containers are not provided by the Client, the Company will properly dispose of them at an additional fee to the Client.
- I agree to release any and all of my pet's images in video or photo to Endless Pawsibilities, LLC and/or the World Wide Web marketing. Permitting use, reuse, and/or publishing and republishing of in any media and for any uses, including, but not limited to illustration, promoting, advertising and trade, to use my dog's name in connection thereof.
- I agree to any future Endless Pawsibilities term changes relayed verbally, mailed or emailed in writing to the me, or posted on our website under the heading "Terms". I have read this agreement in its entirety and fully understand and accept its terms and conditions. This contract is binding upon me, my heirs, administrators, assigns, and legal representatives.
- I understand, for my Pet's safety Endless Pawsibilities, LLC will never leave keys locked at a location following service.

Client/Owner Name:

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

CLIENT COPY



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- Pet Owner will be responsible for all medical expenses and damages resulting from an injury to a Pet Sitter, or other persons, by the Pet. Customer agrees to indemnify, hold harmless, and defend Endless Pawsibilities, LLC, in the event of a claim by any person injured by the Pet.
- It is suggested that arrangements be made with someone to evacuate your pets in case of a disaster or weather related event/crisis/"Code Red". Endless Pawsibilities, LLC will definitely try to see to your pets safety/care should such events occur, but cannot guarantee it and the client will be responsible for any fees incurred for this.
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- Client agrees to discuss any concerns with Endless Pawsibilities, LLC within 24 hours of return after service.
- This agreement is valid from the date signed, and replaces any prior Legal Considerations agreements. Client agrees to any future Endless Pawsibilities, LLC term changes relayed verbally to the client, mailed or emailed in writing to the client, or posted on our website under the heading Terms.
- The owner states that he/she has read this agreement in its entirety and fully understands and accepts its terms and conditions.
- The State of New Jersey mandates all medical waste (needles, syringes, etc.) be disposed of by certain standards. Endless Pawsibilities, LLC adheres to these standards and if proper biohazardous containers are not provided by the Client, the Company will properly dispose of them at an additional fee to the Client.
- I agree to release any and all of my pet's images in video or photo to Endless Pawsibilities, LLC and/or the World Wide Web marketing. Permitting use, reuse, and/or publishing and republishing of in any media and for any uses, including, but not limited to illustration, promoting, advertising and trade, to use my dog's name in connection thereof.
- I agree to any future Endless Pawsibilities term changes relayed verbally, mailed or emailed in writing to the me, or posted on our website under the heading "Terms". I have read this agreement in its entirety and fully understand and accept its terms and conditions. This contract is binding upon me, my heirs, administrators, assigns, and legal representatives
- I understand, for my Pet's safety Endless Pawsibilities, LLC will never leave keys locked at a location following service.

Client/Owner Name:

Signature: \_\_\_\_\_ Date: \_\_\_\_\_



## Key Handling Agreement

I have provided Endless Pawsibilities LLC with the following key(s) on date: \_\_\_\_\_

*(Please describe in detail, including the doors the keys will open)*

Keys:

I furthermore agree to and understand the following conditions and terms:

**Endless Pawsibilities, LLC requires two sets of keys. If a second set is not provided, the Company therefore has my permission to make a copy of my key(s) for emergency / backup purposes at their discretion. I understand, there will be a \$5 per key charge for Endless Pawsibilities LLC to make additional copies.**

Endless Pawsibilities, LLC agrees to place an identifying code on my keys. My keys will not be marked with my name, address, or pet's names. When not in use or prepared for use, my keys will be stored in a secure location by the pet sitter.

My keys will be automatically retained by my pet sitter at the end of each service period. The pet sitter will place the key in a secured location until future service is requested.

Endless Pawsibilities, LLC has permission to provide my keys to any of its employees that will be providing me with Pet Sitting Service.

Endless Pawsibilities, LLC is willing to exchange keys via mail. All mailed keys will be sent wrapped in cardboard and taped. The envelope will be padded and clearly marked with "Hand Sort Only – Do not machine process". Endless Pawsibilities, LLC is not responsible for keys that are sent and/or lost in the mail. Each mailed key transfer is charged to the client at a rate of \$5. That fee is assessed both when Endless Pawsibilities LLC is asked to send or receive a key via mail.

Endless Pawsibilities, LLC is willing to exchange keys via drop off or pick up. Each personal key transfer is charged to the client at a rate of \$8 plus travel fees. Travel fees will be based upon your location.

This request **must be confirmed** by my pet sitter, and **a Signed Copy must be left for the pet sitter.**

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Client/Owner Name: \_\_\_\_\_

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_



## Veterinary Release Agreement

In the event that any of my pets or large animals appears to be ill, injured, or at significant risk of experiencing a medical problem at the start of service or while in the care of Endless Pawsibilities, LLC, I give permission to Endless Pawsibilities, LLC to seek veterinary service from a veterinarian or a veterinary clinic. My preferred veterinarian is listed on my account. Other veterinarians or emergency care clinics chosen by the pet sitter are acceptable.

I ask Endless Pawsibilities, LLC to inform the attending clinic or veterinarian of my requested total diagnosis and treatment limit of \$\_\_\_\_\_ per pet (most common values are \$200, \$1000, or unlimited). I understand that efforts will be made to contact me regarding any treatments, illness, injury, or potential problems as soon as the condition is deemed not life threatening and/or contact is possible. I understand that Endless Pawsibilities, LLC care providers work hard to prevent accidents and injuries, and that such problems may occur no matter how well a pet is cared for. I agree to allow Endless Pawsibilities, LLC care providers to use their best judgment in handling these situations, and I understand that Endless Pawsibilities, LLC and its staff assume no responsibility for the actions and decisions of the veterinary staff, the health, or death of my pet(s).

I will assume full responsibility for the payment and/or reimbursement for any and all veterinary services rendered, including but not limited to diagnosis, treatment, grooming, medical supplies, and boarding. Any balances due to a veterinarian or veterinary clinic are solely my responsibility and Endless Pawsibilities, LLC will not be held accountable. I also agree to be responsible for all Special Service fees assessed by Endless Pawsibilities, LLC for emergency transportation, care, supervision, or hiring of emergency caregivers, and will pay such fees within 14 days of my return.

I further authorize Endless Pawsibilities, LLC and my primary veterinarian(s) to share all of the medical records of all of my animals with veterinary clinics in an emergency in the interest of providing the best care for my ill or injured animal(s).

Every dog, cat, and horse at the site of service will be current (per my veterinarians recommendations) on its rabies vaccinations prior to the arrival of any caregiver. I will also make arrangements to guarantee that each animal will remain current on its rabies vaccinations throughout each service visit period.

I agree to notify Endless Pawsibilities, LLC of any signs of injury or possible illness before any visit as soon as the condition appears. Endless Pawsibilities, LLC reserves the right to cancel service at any location where a pet with a potentially infectious condition exists. Endless Pawsibilities, LLC strives to provide clean, safe service to each of our clients. In doing so, Endless Pawsibilities, LLC strongly recommends that each pet and large animal be vaccinated, dewormed, and protected from harmful insects according to veterinarian recommended standards.

This agreement is valid from the date below and grants permission for future veterinary care without the need for additional authorization each time Endless Pawsibilities, LLC cares for one or more of my pets. I understand this agreement applies to all of the pets and large animals within Endless Pawsibilities, LLC care. In signing this contract, I agree that I have the sole authority to make health, medical, and financial decisions regarding the animals that will be scheduled to receive service.

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Client/Owner Name: \_\_\_\_\_

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_